



WISE COUNTY PUBLIC SERVICE AUTHORITY

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DATE: October 11, 2018
TO: WISE COUNTY PSA CUSTOMERS
FROM: L. Alan Harrison, P.E., Executive Director
RE: Multiple Residences on Single Meters

We have become aware that there are instances where two or more separated residences are connected to a single residential meter. This is not permitted per the PSA's rules and regulations. However, we acknowledge that this may have been permitted or tolerated in the past and that many customers in this situation may not have been aware of the requirement for separate metering.

At the Board of Directors meeting on October 9th, the Board adopted a policy regarding these situations. For separate residences existing as of October 9th, 2018, and currently connected to the PSA system, up to two residences will continue to be allowed to be connected to a single meter under the following conditions:

- 1) In order to realize equivalent revenue from both residences connected together versus separately, a rate of \$44.00 for the first 3000 gallons and \$12.75 per 1000 gallon thereafter will be in effect. As with all our rates, this is subject to change in the future.
- 2) Customers who have multiple separate residences connected to a single meter are required to notify the PSA of this information within three (3) months of the date of this letter, no later than January 11th, 2019. Any such connections found by the PSA after this date will be considered to have forfeited the ability to keep both residences on a single meter. These residences will be subject to immediate disconnect, and will be required to have the second residence connected with a separate meter immediately.
- 3) Customers with more than two separate residences connected to a single meter will be required to separate the connections within six (6) month of the date of this letter, no later than April 12th, 2019. Failure to do so will result in immediate disconnect of service. Customers in this situation are encourage to contact the PSA as soon as possible to discuss potential funding options if they need financial assistance.
- 4) For purposes of this policy, a "residence" consists of any structure that contains a full living space, generally consisting of at least one full bathroom and one bedroom space (some exceptions may be granted on a case-by-case basis for temporary quarters, such as barns for temporary workers or use during animal breeding seasons – customers are encouraged to contact the PSA as soon as possible if they have such situations to verify their status).
- 5) In the event one of the residences connected undergoes a significant remodeling or addition, the residence will be required to have a separate connection made within six (6) months of completion of the work. Failure to do so will subject the owner to immediate disconnect.
- 6) In the event one of the residences is sold, then the home will be required to have a separate connection made prior to occupancy by the new owner. Residents contemplating sale of their home should make their realtor and/or potential buyer aware of this condition.
- 7) In the event a second residence is a rental, the special rate will apply irrespective of whether or not the home is occupied as we cannot monitor occupancy.
- 8) This policy applies to separate buildings classified as residences. Apartment buildings, duplexes, etc., are generally not subject to this policy. Owners of such structures who are in doubt as to whether this policy applies to them should contact the PSA as soon as possible for determination of their status.
- 9) This policy only applies to residence existing prior to the adoption date of October 9th, 2018. All residences constructed after that date will be required to be individually metered with no exceptions.